

# 100% Satisfaction Guarantee

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As our commitment to our customers and our dedication to provide them with the best possible service, we offer a 14 day 100% Satisfaction MONEY BACK Guarantee in addition to the normal parts & labor warranties. This helps to ensure our new AND existing customers they will get the service and support they deserve. If you aren't happy or our solution isn't working as promised, we will resolve the issue.

If you are not satisfied with the work we have performed, please state in writing what you are dissatisfied with. If we can not resolve the problem within 48 hours, we will refund the labor charges associated with the service(s). Unlike our competition, we stand behind our service.



The fine print:

Superior I.T. Solutions can not be held responsible for factors we can not control. Issues such as ISP performance, 3rd party applications, faulty wiring, user misconfiguration, user supplied hardware, etc. We can only guarantee results from solutions in which we provide 100% of the hardware and software.